



Primary Care Modernisation Update

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IJB Development Session, 24th August 2022

Historical Context

- Since the inception of the NHS, the vast majority of General Practices have operated on an independent contractor model.
- Each practice holds a General Medical Services (GMS) contract with the Board and receives an allocation of funding based on a nationally agreed formula.
- The GMS contract outlines the services which the Practice must provide but allows for flexibility in how this is achieved.
- Practices are therefore free to employ a variety of staff and set up services in a way which they feel best meets the needs of their patient population.
- Increasing pressure, particularly on urban practices, lead to a wholesale redesign of the GMS contract.

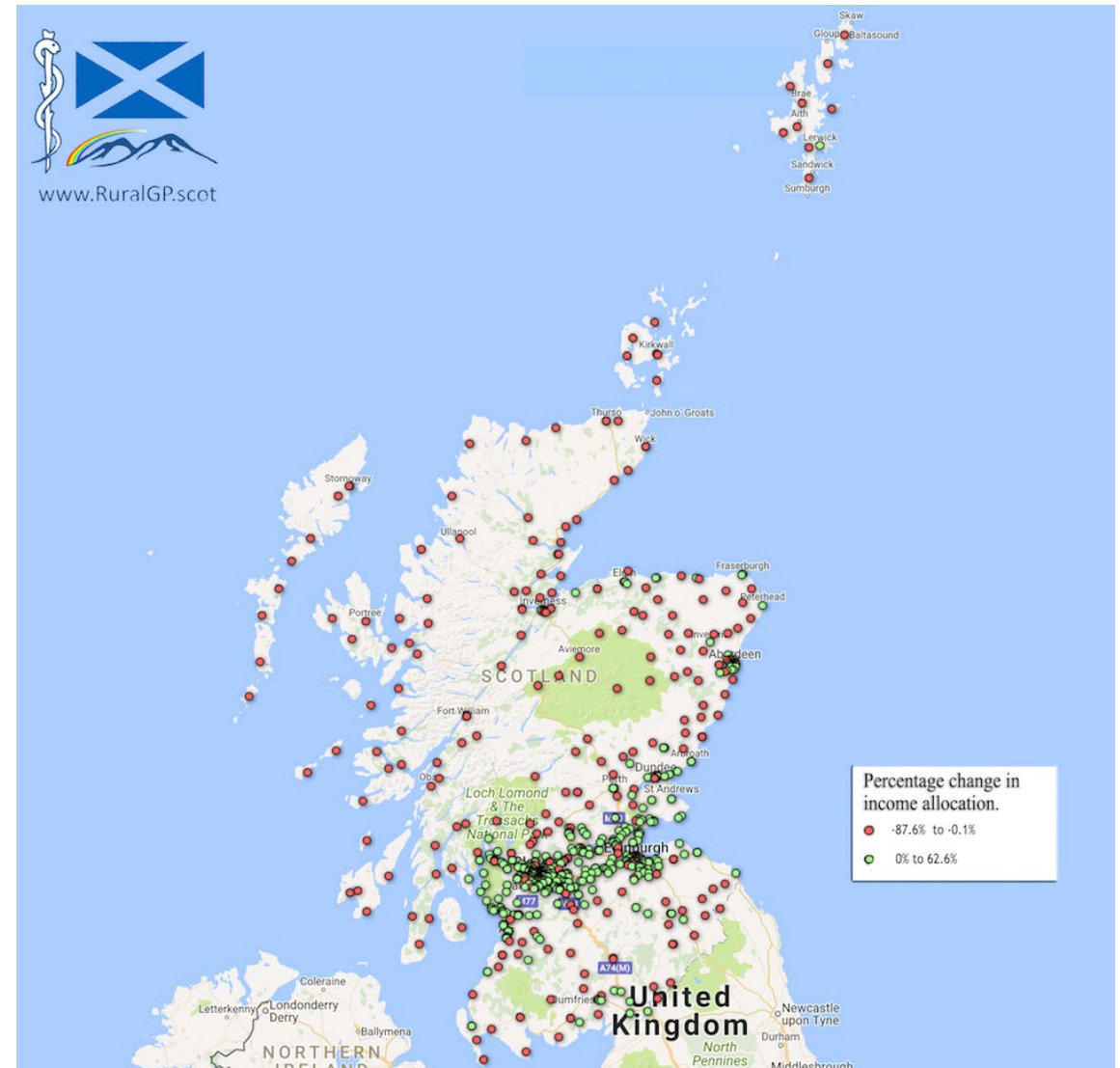


2018 General Medical Services Contract

- This phase of the new GP contract introduced in 2018 was a planned transition over 3 years extended to 4 years ending March 2022.
- Funding was provided for new staff who would be employed by Argyll and Bute HSCP.
- Staff would be attached to practices and clusters to reduce GP workload.
- Significant changes in the new contract included:
 - The role of the GP as an Expert Medical Generalist co-ordinating a multi-disciplinary community care team
 - A new formula for calculating the core funding each practice receives
 - Significant investment in a number of services which NHS Boards and Integration Authorities are expected to put in place to support the work of General Practice

Scottish Workload Allocation Formula

- New funding formula which altered weighting for particular demographic factors
- Removed the rural weighting, negatively impacting majority of Practices within Argyll and Bute
- Income topped up to previous level with 'Practice Income Guarantee'
- Significant damage to morale as perceived 'life support' funding and no recognition of complexities of providing Primary Care in Remote and Rural areas



Memorandum of Understanding

- The original MOU set out an agreement between GP practices and integrated authorities to deliver a specified set of services across 6 Key Priority areas with an expectation that they would transfer to the HSCP by March 2021.
 - Vaccination Transformation
 - Pharmacotherapy
 - Community Treatment and Care
 - Urgent Care
 - Community Link Workers
 - Additional Professional Roles
 - *Musculoskeletal First Contact Practitioner*
 - *Community Clinical Mental Health Professionals*



Memorandum of Understanding 2 (2021)

- Recognised the challenge of delivering all 6 key priority areas against the background of the Covid pandemic.
- 3 key areas of implementation were highlighted in a revision of priorities
 - **Vaccination Transformation and CTAC (Community Treatment and Care)**
 - **Pharmacotherapy**

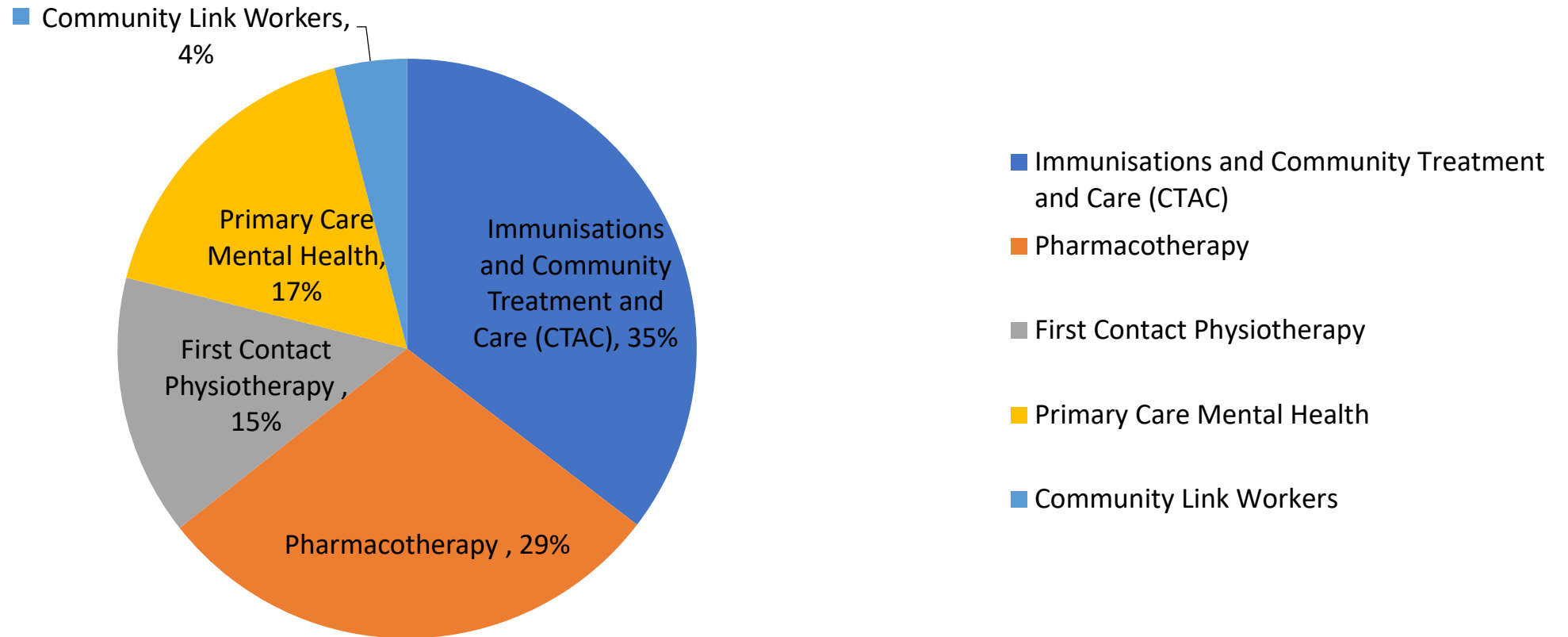


Argyll & Bute HSCP

- 31 GP Practices, 28 are considered to be remote and rural.
- 103 GP principals, 25% of Argyll and Bute GPs are over 56 years of age.
- 89,400 Population
- 4 Localities/ Locality Planning Groups and 6 GP Cluster Groups
- 4 GP run Community Hospitals, including A&E
- Continued requirement for GP Out of Hours cover on Islands and Remote Areas
- Practice list sizes range from 142 patients on the Island of Colonsay to 11,149 patients in Lorn Medical Centre, Oban
- Argyll and Bute is challenged by recruitment and retention difficulties.
- 4 GP Practices, Kintyre Medical Group, Carradale, Kilcreggan and Garelochhead are now managed by the HSCP



Argyll and Bute HSCP 2022-2023 Primary Care Improvement Fund Budget - £3,199,000



The PCIF Budget outlined above is subject to additional investment of Scottish Government Sustainable Vaccine Funding of £1,804,000 which will supplement the Immunisation and Pharmacy Teams in addition to supporting Boardwide and Vaccine Venue costs.

Rural Flexibility

February 2022 – Approval was obtained from the Scottish Government to exercise rural flexibility in Argyll and Bute.

- Full Flexibility - 4 small island practices (**Coll, Colonsay, Jura and Tiree**)
- Partial Flexibility - 14 remote and rural practices (**Mull and Iona – 4 GP Surgeries, Islay – 3 GP Practices, Bute, Port Appin, Easdale, Lochgoilhead, Strachur, Kilmun, Tighnabruaich, Carradale, Kilcreggan and Arrochar**)
- **Flexible options**
 - Full – Practices continue to deliver vaccination and CTAC services
 - Partial – Co-delivery of services by the practices and HSCP Teams

Transfer of Vaccination and CTAC Workload to HSCP from GP Practices

	Transferred on 01/04/2022								
	Transferring on 01/07/2022								
	Transferring on 01/09/2022								
	Partial Transfer by 31/03/23								
Practice Name	Partial Flexibility	COVID	Flu	Childhood & Infant	Adult Vaccination	Maternity & Neo-Natal	School Age/Young People	Travel	CTAC
Taynuilt Medical Practice		01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Yes
Lorn Medical Centre		01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Yes
Port Appin Surgery	Yes	01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Yes
Easdale Medical Practice	Yes	01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Yes
Mull & Iona Medical Group	Yes	01/04/2022	01/09/2022	01/04/2022		01/04/2022	01/04/2022	01/07/2022	Yes
Campbeltown Medical Practice		01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Yes
The Furnace/Inveraray Surgery		01/04/2022	01/09/2022	01/04/2022		01/04/2022	01/04/2022	01/07/2022	Not Agreed Yet
Tarbert Medical Practice		01/04/2022	01/09/2022	01/04/2022		01/04/2022	01/04/2022	01/07/2022	Not Agreed Yet
Kintyre Medical Group		01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Yes
Carradale Surgery	Yes	01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Yes
Bowmore Medical Practice	Yes								No
Port Ellen Surgery	Yes								No
Rhinns Medical Centre	Yes								No
Lochgilthead Medical Centre	Yes	01/04/2022	01/09/2022	01/04/2022		01/04/2022	01/04/2022	01/07/2022	Not Agreed Yet
Dr G Hall & Partners		01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Yes
Church Street Surgery		01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Yes
Cowal Medical Practice		01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Yes
Lochgillhead Medical Centre		01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Not Agreed Yet
The Bute Practice	Yes								No
Strachur Medical Practice	Yes	01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Not Agreed Yet
Riverbank Surgery	Yes	01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Not Agreed Yet
Kyles Medical Centre	Yes	01/04/2022	01/09/2022			01/04/2022	01/04/2022	01/07/2022	Not Agreed Yet
Garelochhead Medical Centre		01/04/2022	01/09/2022	01/09/2022		01/04/2022	01/04/2022	01/07/2022	Yes
Millig Practice		01/04/2022	01/09/2022	01/09/2022		01/04/2022	01/04/2022	01/07/2022	Yes
Dr B McLachlan & Partners		01/04/2022	01/09/2022	01/09/2022		01/04/2022	01/04/2022	01/07/2022	Yes
Arrochar Surgery	Yes	01/04/2022	01/09/2022	01/09/2022		01/04/2022	01/04/2022	01/07/2022	Yes
Kilcreggan Health Centre	Yes	01/04/2022	01/09/2022	01/09/2022		01/04/2022	01/04/2022	01/07/2022	Yes

Primary Care Pharmacotherapy Service

Argyll and Bute HSCP Pharmacotherapy Team – 7.80wte Pharmacists, 4.00wte Pharmacy Technicians and 2.40wte Pharmacy Assistants	Pharmacists	Pharmacy Technicians and Assistants
Level 1 (Core Service – Partial Provision to 20 of 31 GP Practices)	Authorise/Action <ul style="list-style-type: none"> ▪ Acute Prescribing Requests ▪ Repeat Prescribing Requests ▪ Hospital Discharge Letters Safety Reviews/Recall High Risk Medicine Monitoring Non Clinical Medication Reviews	<ul style="list-style-type: none"> ▪ Arrange Clinics ▪ Manage Prescribing Requests ▪ Manage Repeats ▪ Manage Serial Prescribing ▪ Action Medicines Reconciliations
Level 2 (Additional – Advanced Service – Partial Provision to 23 of 31 GP Practices)	<ul style="list-style-type: none"> ▪ Medication Reviews ▪ Resolving High Risk Medicines Problems 	
Level 3 (Additional – Specialist Service – Partial Provision to 6 of 31 GP Practices)	<ul style="list-style-type: none"> ▪ Polypharmacy Reviews ▪ Specialist Clinics – Direct Patient Engagement 	

Additional Professional Roles

Physiotherapy First Contact Practitioners (FCP) — 7.00wte providing a service to 9 of 31 GP Practices

- Focused on Musculoskeletal (MSK) Conditions
- MSK conditions frequently cause repeat appointments with GPs
- Majority of GPs MSK Caseload can be Safely and Effectively Managed by FCPs
- Extended Scope Physiotherapists in Each Locality

Primary Care Mental Health Workers — 11.65wte providing a partial service to 26 of 31 GP Practices

- Access to Expert Assessment and intervention for Adults with mild to moderate mental health difficulties
- 1 in 3 GP Appointments involve a Mental Health Component – Common Alignment with Long Term Conditions
- Locality Teams – Primary Care Mental Health Nursing, Occupational Therapists, CBT Therapists, Art Therapy and Guided Self-Help Workers

Community Links Workers

- Contract awarded to an independent service provider 'We Are With You' for engagement of 5.00wte Community Link Workers to provide a service to 11 of the 31 practices in Argyll and Bute
- The service builds on Existing and Developing Relationships between the HSCP and Third Sector Organisations
- Coordinates Social Prescribing Solutions supporting people to live well through strengthening connections between community resources and primary care
- Interface with GP IT Systems to Enable Referrals and for GP to Monitor Patient's Progress

Next Steps

- The Autumn/Winter Covid and Flu vaccine campaign will be delivered to the patients of 23 of the 31 Practices in Argyll and Bute by HSCP Primary Care Nursing Teams
- 'Week of Care' audit analysis by Public Health Scotland to support and inform the development of local nursing teams
- Transfer of further vaccination categories from GP practices to HSCP teams
- Seek solutions for lack of space in GP practices to enable multi disciplinary teams to continue to remove workload from GPs
- Further development of primary care teams to include the Mental Health and Wellbeing agenda
- Address ongoing challenges of Covid-19

